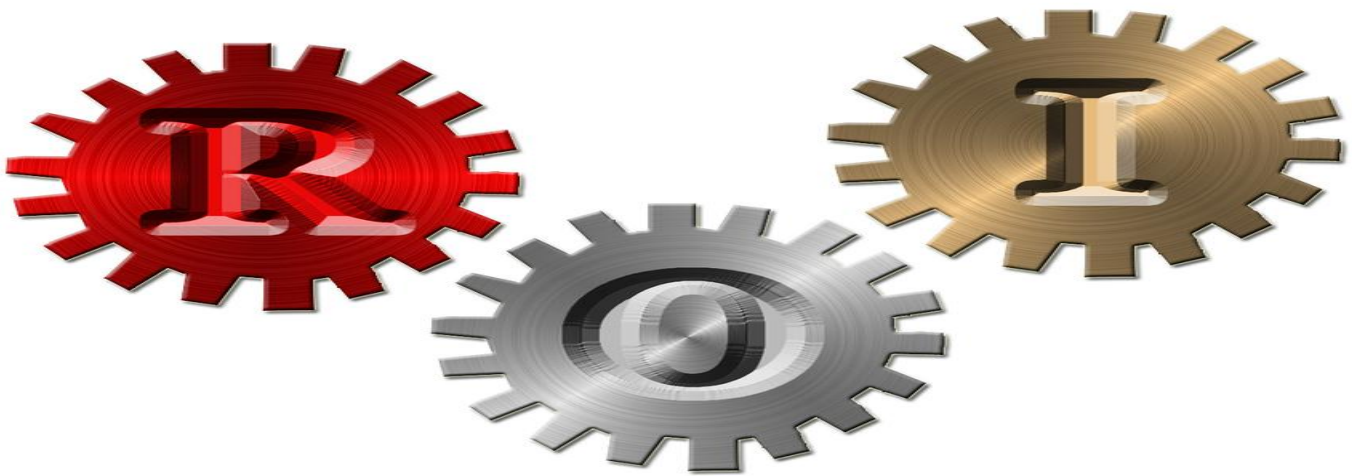




Increase the ROI of your Microsoft Dynamics ERP Software



Save over 50% on the cost of supporting your Microsoft Dynamics ERP software

Rely on our service automation tools and team of certified Microsoft dynamics functional and technical experts

Practice is focused on Small and Medium sized Businesses providing them services to reduce the total cost of ownership (TCO) of their enterprise applications and increase the Return On Investment (ROI).

Powering Microsoft Dynamics

- Rich pool of Dynamics Technical and functional Consultants with experiential learning acquired over the years in Implementation, Support, Upgrade or global rollout.
- A detailed implementation process methodology reinforced with our experience across diverse engagements
- Strong Project Management and Risk Management capabilities focusing on an assurance-based deployment approach

Experience	Services Offered
<ul style="list-style-type: none"> ▪ Experience across multiple versions of products ▪ Implementations as well as roll-outs across geographies ▪ Application, Support and Upgrade experience in Dynamics upgrade including - Versions – Navision 5.0 and Navision 2009 ▪ Experience in integration of Dynamics with EDI and bar coding equipment ▪ Complex Dynamics development projects delivered through onsite-offshore model ▪ Multi-year engagements with global customers ▪ Rich experience in Microsoft Dynamics Troubleshooting and administration 	<ul style="list-style-type: none"> ▪ Implementation & Rollout: End-to-end Full Life-Cycle implementation, Regional & Global Rollout ▪ Upgrade: Version upgrade and Platform Migration ▪ Support: Maintenance and Production Support, including Helpdesk operations ▪ Admin Services: Application and Database administration services ▪ Development & Customization: Application development and customization, including bolt-on Module Development, Enhancements, Reports and Interfaces ▪ Integration and Testing Services ▪ Navision operations (CNC) functions including performance monitoring and tuning, package build/deployment, and troubleshooting ▪ Preventive Maintenance and Performance Improvement Services (ePMPI)

SQL_Guard

Sql_guard: comprehensive tool to monitor performance of the system including sql server, the database that supports Microsoft dynamics Navision, Solomon, great plains and Axapta. Monitor system parameters, table indexes, transaction deadlocks and other factors influencing performance

Diagnostic Report on System Variables and Database

The screenshot displays the SQL_Guard application window with the following data:

System Variable	Instance	Current Value	Suggested Value	Recommendations
Available MBytes		864	1000	Add more RAM
Pages/Sec		0	25	Consider keeping the files on different disks or install a faster disk
Avg. Disk Read Queue Length	Total	0	2	Consider changing disk system or using faster disk
Avg. Disk Write Queue Length	Total	0.00239521	15	Consider changing disk system or using faster disk
Avg. disk sec/transfer	Total	0	120	Consider changing disk system or using faster disk
Disk Transfers/sec	Total	26.0119	0	Consider changing disk system or using faster disk. There is time spent to read or write data. Consider using a faster disk
Split IO/sec	Total	48.32	80	If the processor takes longer time to process a new thread
% Processor Time	Total	1.71936	10	If the processor time spent on CPU kernel and disk time is high, a...
% Privileged Time	Total	10.72012	0	No. of threads in queue/no. of processors. If this is high, a...
Processor Queue Length		0	2	

Table Name	Number of Rows	Number of Columns	Number of Indexes	Number of Active Locks	Average Fragmentation
Address	19614	8	4	0	4%
ContactType	20	3	2	0	6%
ProductPhoto	103	6	1	0	8%
ProductSubcategory	37	5	3	0	10%
ScrapReason	16	3	2	0	12%
TransactionHistoryArc	89253	9	3	0	14%

Business Models

- Service level agreement with onsite/remote support and 'pay as you use' model
- Fixed price projects
- Consulting services for onsite services

Our infrastructure

State of the art facility with center of excellence for Navision; 6 1-mbps lines connectivity; voip telephones, video conferencing with dedicated bandwidth; full featured firewall and bandwidth management vpn and dedicated remote connectivity and comprehensive disaster management facility

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